

# **DRIVER HISTORY RECORD SYSTEM**

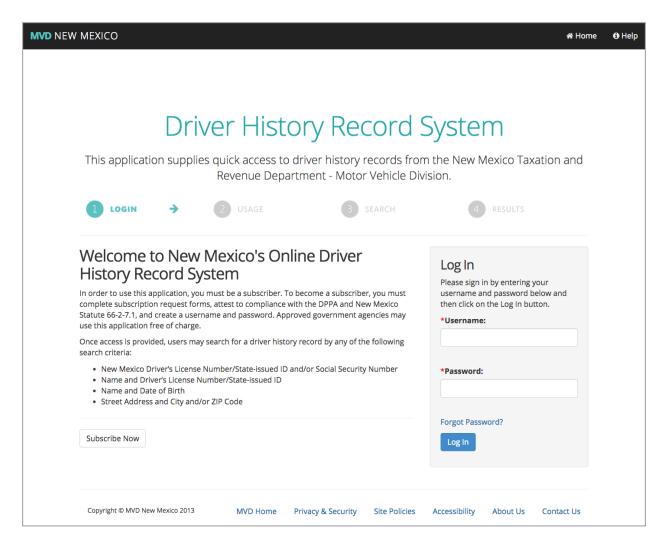
USER GUIDE



# CONTENTS

SYSTEM LOG IN	2
USER VIEWS	3
AGENCY RESTRICTED USER ADMIN	3
AGENCY RESTRICTED USER	
DRIVER'S HISTORY RECORDS SEARCH	5
MULTIPLE RECORDS FOUND VIEWS (IF APPLICABLE)	10
4.1 DRIVER NAME SEARCH PARAMETER	
4.1.1 MULTIPLE RECORDS FOUND NOTIFICATION	11
4.1.2 VIEW RECORD	11
4.1.3 SEARCH FOR A NEW RECORD	11
4.2 ADDRESS SEARCH PARAMETER	12
4.2.1 VIEW RECORD	12
4.2.2 SEARCH FOR A NEW RECORD	12
DRIVER'S HISTORY RECORD RESULTS	13
5.1 TIMESTAMP	13
5.2 CURRENT LICENSE, ID OR PERMIT STATUS MESSAGE	14
5.3 CURRENT LICENSE, ID OR PERMIT STATUS	15
5.4 DRIVER'S LICENSE/ID PHOTO	17
5.5 VIEW CODES AND DEFINITIONS	17
5.6 PRINT RECORD	17
5.7 SEARCH FOR A NEW RECORD	17
5.8 RETURN TO RESULTS	17
5.9 PERSONAL DETAILS	18
5.10 CURRENT LICENSE, ID AND PERMIT DETAILS	18
5.11 CDL MEDICAL CERTIFICATION DETAILS	19
5.12 LICENSE HISTORY	21
5.13 ACTION SUMMARY	22
5.14 TOTAL CITATIONS	23
5.15 TOTAL ACTIONS	24
USER MANAGEMENT	25

#### SYSTEM LOG IN



The Driver History Record System is located at <a href="https://secure.mvd.newmexico.gov/DlrInteractiveAgency/Login.aspx">https://secure.mvd.newmexico.gov/DlrInteractiveAgency/Login.aspx</a>

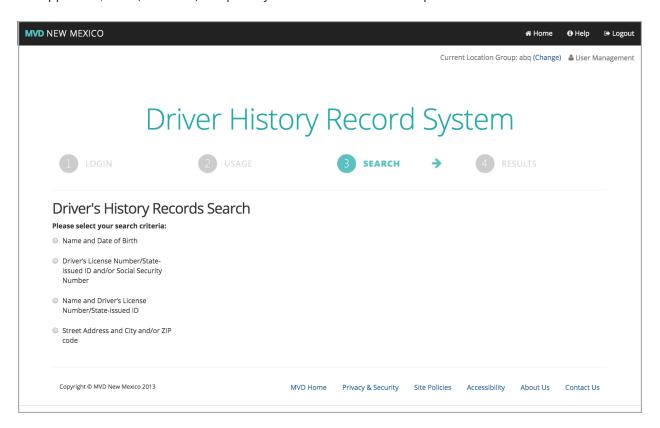
- 1. Type in the username you created when you registered.
- 2. Type in your password.
- 3. Click LOG IN.

**ACCOUNT MAINTENANCE**: Visit https://secure.mvd.newmexico.gov/accounts/Login.aspx to change your password or update your account.

#### **USER VIEWS**

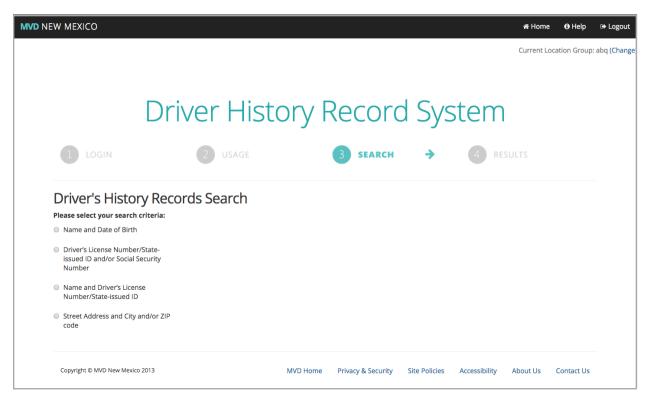
User Role permissions determine what menu items display for each user, and the access the user has in the system.

- 1. Click **HELP** to advance to the MVD Online Application Help Topics and Frequently Asked Questions page.
- 2. Click **LOGOUT** to exit the system.
- 3. If applicable, click **USER MANAGEMENT** to manage users.
- 4. If applicable, click (**CHANGE**) to update your Current Location Group.



#### AGENCY RESTRICTED USER ADMIN

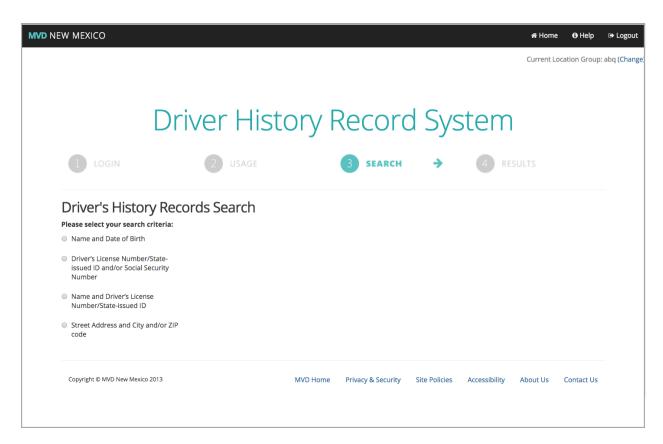
The Agency Restricted User Admin (User Admin) can access the Driver's History Records Search and User Management page. The role can grant, edit, and delete user permissions, and view driver history records.



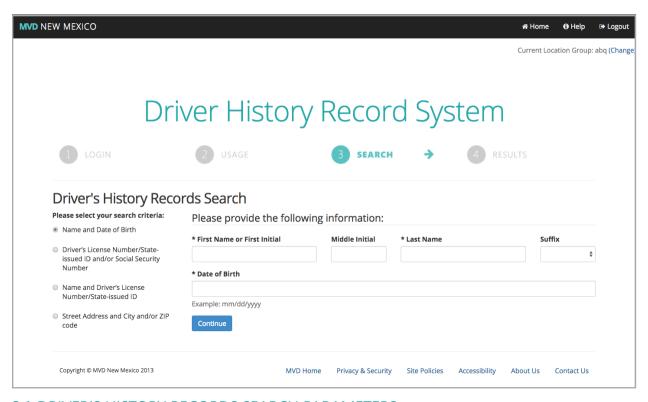
#### AGENCY RESTRICTED USER

The Agency Restricted User can access the Driver's History Records Search page, and view driver history records.

#### **DRIVER'S HISTORY RECORDS SEARCH**



The Driver's History Records Search page allows the user to select the search parameters for a driver history record. A search parameter must be selected in order for the appropriate fields to display.

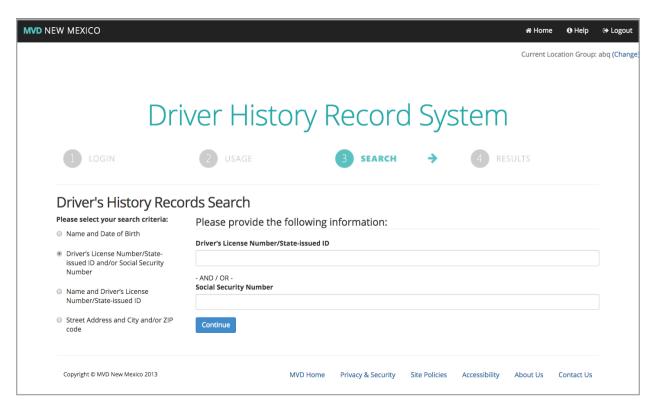


#### 3.1 DRIVER'S HISTORY RECORDS SEARCH PARAMETERS

#### 3.1.1 NAME AND DATE OF BIRTH

- 1. Enter First Name or First Initial.
- 2. Enter Middle Initial (optional).
- 3. Enter Last Name.
- 4. Select Suffix (optional).
- 5. Enter Date of Birth (mm/dd/yyyy).
- 6. Click CONTINUE.

**NOTE:** (1) Non-Driver records can only be searched by **NAME AND DATE OF BIRTH**. (2) Wildcard characters are not allowed (e.g. Rob\*).



#### 3.1.2 DRIVER'S LICENSE NUMBER/STATE-ISSUED ID AND/OR SOCIAL SECURITY NUMBER

#### 3.1.2.1 SEARCH BY DRIVER'S LICENSE NUMBER/STATE-ISSUED ID

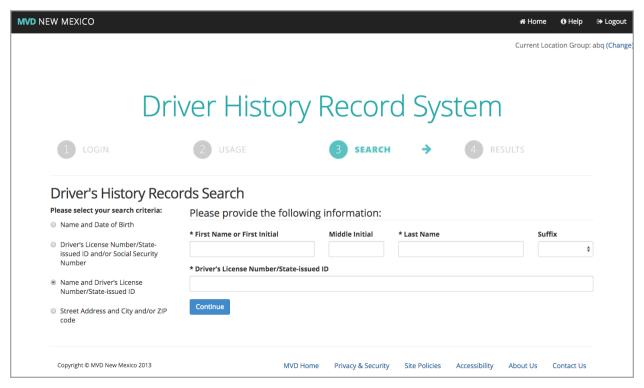
- 1. Enter a valid Driver's License Number or State-issued ID Number.
- 2. Click **CONTINUE**.

#### 3.1.2.2 SEARCH BY DRIVER'S LICENSE NUMBER/STATE-ISSUED ID AND SOCIAL SECURITY NUMBER

- 1. Enter a valid Driver's License Number or State-issued ID Number.
- 2. Enter a valid Social Security Number.
- 3. Click **CONTINUE**.

#### **3.1.2.3 SEARCH BY SOCIAL SECURITY NUMBER**

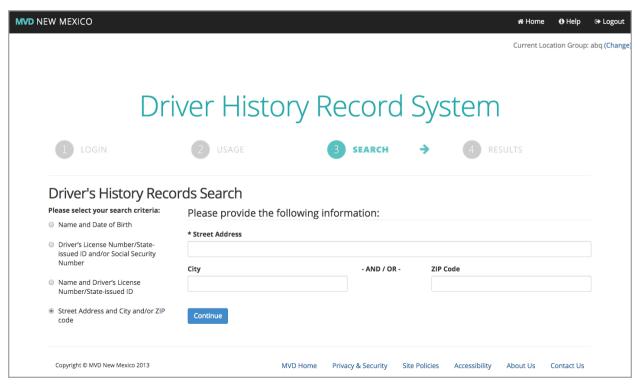
- 1. Enter a valid Social Security Number.
- 2. Click **CONTINUE**.



#### 3.1.3 NAME AND DRIVER'S LICENSE NUMBER/STATE-ISSUED ID

- 1. Enter First Name or First Initial.
- 2. Enter Middle Initial (optional).
- 3. Enter Last Name.
- 4. Select Suffix (optional).
- 5. Enter a valid Driver's License Number or State-issued ID Number.
- 6. Click **CONTINUE**.

**NOTE:** Wildcard characters are not allowed (e.g. Rob\*).



#### 3.1.4 STREET ADDRESS AND CITY AND/OR ZIP CODE

#### 3.1.2.1 SEARCH BY STREET ADDRESS, CITY AND ZIP CODE

- 1. Enter Street Address.
- 2. Enter City.
- 3. Enter ZIP Code.
- 4. Click **CONTINUE**.

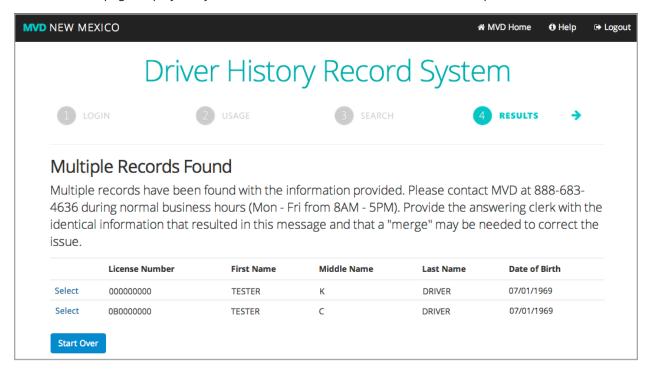
#### 3.1.2.2 SEARCH BY STREET ADDRESS AND CITY OR ZIP CODE

- 1. Enter Street Address.
- 2. Enter City or ZIP Code.
- 3. Click **CONTINUE**.

**NOTE:** The address search parameter will search and return results for both the driver's mailing and physical address.

#### **MULTIPLE RECORDS FOUND VIEWS (IF APPLICABLE)**

The search parameter selected determines what Multiple Records Found view displays. The Multiple Records Found page displays only if the search criteria entered returns with multiple records.



#### 4.1 DRIVER NAME SEARCH PARAMETER

This view displays if the search parameter selected is Name and Date of Birth, Driver's License Number/State-issued ID and/or Social Security Number, or Name and Driver's License Number/State-issued ID.

If multiple records are found, the Multiple Records Found section displays the following fields:

- License Number
- First Name
- Middle Name
- Last Name
- Date of Birth

#### **4.1.1 MULTIPLE RECORDS FOUND NOTIFICATION**

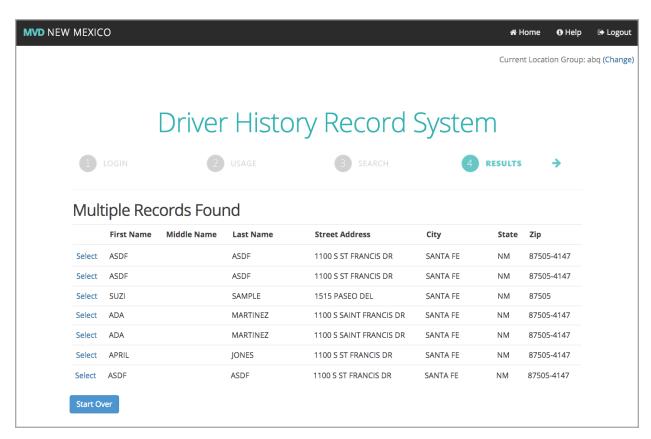
- 1. The Multiple Records Found page displays the following:
  - Multiple records have been found with the information provided. Please contact MVD at 888-683-4636 during normal business hours (Mon Fri from 8AM 5PM). Provide the answering clerk with the identical information that resulted in this message and that a "merge" may be needed to correct the issue.

#### **4.1.2 VIEW RECORD**

1. Click **SELECT** to view the requested driver record.

#### **4.1.3 SEARCH FOR A NEW RECORD**

1. Click **START OVER** to search for a new record.



#### 4.2 ADDRESS SEARCH PARAMETER

- 1. This view displays if the search parameter selected is Street Address and City and/or ZIP Code. If multiple records are found, the Multiple Records Found section displays the following fields:
  - First Name
  - Middle Name
  - Last Name
  - Street Address
  - City
  - State
  - ZIP Code

#### **4.2.1 VIEW RECORD**

1. Click **SELECT** to view the requested driver record.

#### **4.2.2 SEARCH FOR A NEW RECORD**

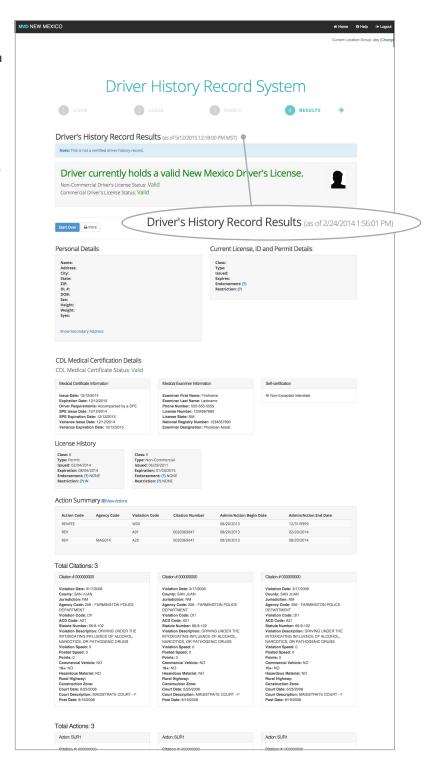
1. Click **START OVER** to search for a new record.

#### **DRIVER'S HISTORY RECORD RESULTS**

The Driver's History Record Results page displays the driver history record detail associated with the search criteria entered.

#### 5.1 TIMESTAMP

 The driver history record displays the timestamp of the request as: (as of MM/DD/YYYY HH:MM:SS AM/PM)



# 5.2 CURRENT LICENSE, ID OR PERMIT STATUS MESSAGE

#### **5.2.1 CREDENTIAL STATUS MESSAGE**

1. The credential status message displays in the color **GREEN** or **RED**.

#### 5.2.1.1 **VALID**

 If the current credential status message is VALID, the status message displays in the color GREEN.

#### **5.2.1.2 INVALID**

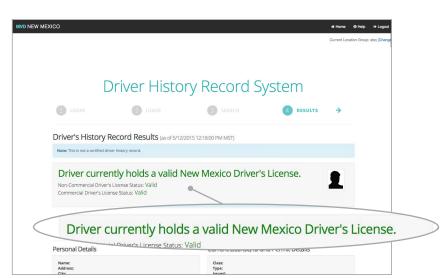
1. If the current credential status message is **INVALID**, the status message displays in the color **RED**.

#### **5.2.1.3 NON-DRIVER**

- 1. If the driver history record is associated to a Non-Driver, the current credential status message displays in the color **RED**.
- 2. The status message displays the following:
  - Driver currently does not hold a New Mexico License or Identification Card.

#### 5.2.1.4

- 1. The status message displays one or a combination of the following:
  - Driver currently does not hold a New Mexico License or Identification Card.
  - Driver currently holds a valid New Mexico Commercial Driver's License.
  - Driver currently holds a valid New Mexico Identification Card.
  - Driver currently holds a valid New Mexico Interlock License.
  - Driver currently holds a valid New Mexico Limited License.
  - Driver currently holds a valid New Mexico Non-Commercial Driver's License.
  - Driver currently holds a valid New Mexico Non-Commercial License, but has a disqualified Commercial Driver's License.
  - Driver has an invalid New Mexico Driver's License because it was surrendered.
  - Driver has an invalid New Mexico License because it has been revoked.
  - Driver has an invalid New Mexico License because it has expired.
  - Driver has an invalid New Mexico License due to a barred action.
  - Driver has an invalid New Mexico License due to a cancellation.
  - Driver has an invalid New Mexico License due to a denial.
  - Driver has an invalid New Mexico License due to a suspension.
  - Driver has an invalid New Mexico License due to an unresolved administrative action.
  - Driver is deceased.
  - Driver's license status is not available for this record.



# 5.3 CURRENT LICENSE, ID OR PERMIT STATUS

**NOTE:** Section 5.3.1, 5.3.2 and 5.3.3 does not apply to Non-Drivers. Refer to section 5.3.4 for Non-Driver details.

# 5.3.1 NON-COMMERCIAL DRIVER'S LICENSE AND COMMERCIAL DRIVER'S LICENSE STATUS

#### 5.3.1.1 **VALID**

1. If the status of the current license, ID or permit is **VALID**, the status displays in the color **GREEN**.

# Driver History Record System USAGE USAGE

#### **5.3.1.2 INVALID**

1. If the status of the current license, ID or permit is **INVALID**, the status displays in the color **RED**.

#### **5.3.2 NON-COMMERCIAL DRIVER'S LICENSE STATUS**

- 1. The Non-Commercial Driver's License Status displays in the color **GREEN** or **RED**.
- 2. The Non-Commercial Driver's License Status displays one of the following:
  - VALID
  - VALID New Mexico Permit Only
  - VALID Revoked
  - **VALID** Suspend
  - DECEASED
  - INVALID Admin
  - INVALID Barred
  - INVALID Cancel
  - **INVALID** Denied
  - INVALID Expired
  - INVALID Revoked
  - INVALID Suspend
  - N/A
  - SURRENDERED

#### **5.3.3 COMMERCIAL DRIVER'S LICENSE STATUS**

- 1. The Commercial Driver's License Status displays in the color **GREEN** or **RED**.
- 2. The Commercial Driver's License Status displays one of the following:
  - VALID
  - VALID New Mexico Permit Only
  - DECEASED
  - **INVALID** Admin
  - INVALID Barred
  - INVALID Cancel
  - INVALID Denied
  - INVALID Disqual
  - INVALID Expired
  - INVALID Revoked
  - **INVALID** Suspend
  - N/A
  - SURRENDERED

#### 5.3.4 NON-COMMERCIAL DRIVER'S LICENSE STATUS: NON-DRIVER

1. The Non-Commercial Driver's License Status for a Non-Driver displays in the color GREEN or RED.

#### **5.3.4.1 NO OPEN ACTION**

- 1. If the driver history record does not have an open action, the status displays in the color **GREEN**.
- 2. The Non-Commercial Driver's License Status displays the following:
- Driver does not have an open action in New Mexico

#### **5.3.2.2 OPEN ACTION**

- 1. If the driver history record has an open action, the status displays in the color **RED**.
- 2. The Non-Commercial Driver's License Status displays the following:
  - Driver has an open action in New Mexico

#### 5.4 DRIVER'S LICENSE/ID PHOTO

- 1. The driver's license or ID photo displays.
- 2. Click the driver's license or ID photo to enlarge.

**NOTE:** (1) Photos for Non-Drivers will never display. (2) With the exception of Non-Drivers, you must refresh your browser if the photo does not display.

# 5.5 VIEW CODES AND DEFINITIONS

- Click CLASSES OF DRIVER LICENSES to view Classes of Driver Licenses definitions.
- 2. Click **AGENCY CODES** to view Agency Code descriptions.
- Click VIOLATION CODES to view Motor Vehicle Division Violation Code descriptions.
- Click TRANSACTION CODES to view Motor Vehicle Division Transaction Code descriptions.

#### 5.6 PRINT RECORD

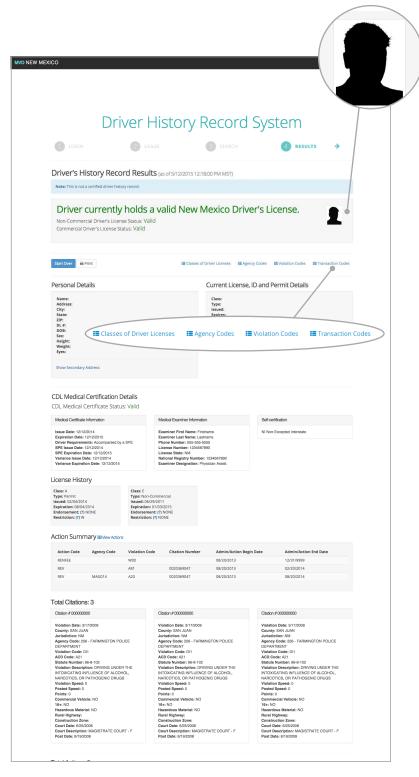
1. Click **PRINT** to print the record.

#### 5.7 SEARCH FOR A NEW RECORD

1. Click **START OVER** to search for a new record.

#### 5.8 RETURN TO RESULTS

1. If applicable, click **RETURN TO RESULTS** to return to the Multiple Records Found page.



**NOTE:** The Return to Results option displays only if the search criteria entered returns with multiple records found.

#### 5.9 PERSONAL DETAILS

- 1. The Personal Details section displays the following fields:
  - Name
  - Address
  - Citv
  - State
  - ZIP
  - DL#
  - DOB
  - Sex
  - Height
  - Weight
  - Eyes
- 2. The Secondary Address section displays the following fields:
  - Address
  - City
  - State

**NOTE:** The Show Secondary Address link will only display if a secondary address exists.

#### 5.10 CURRENT LICENSE, ID AND PERMIT DETAILS

#### **5.10.1 CURRENT LICENSE, ID AND PERMIT DETAILS**

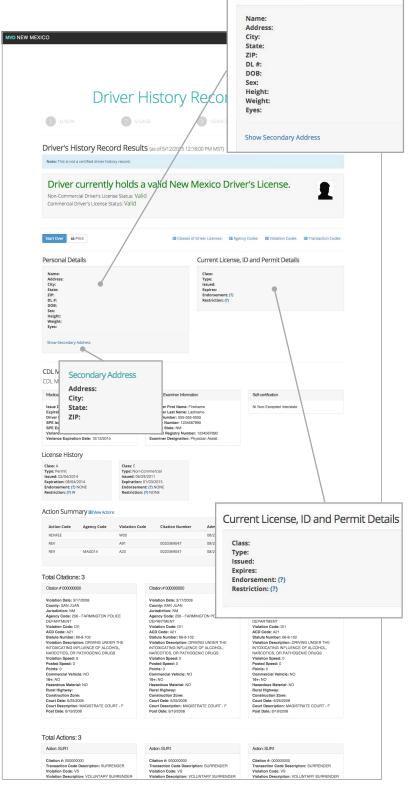
- 1. If applicable, the Current License, ID and Permit Details section displays the following fields:
  - Class
  - Type
  - Issued
  - **Expires**
  - Endorsement
  - Restriction

#### **5.10.2 ENDORSEMENT**

1. Click (?) to view Endorsement Code descriptions.

#### **5.10.3 RESTRICTION**

1. Click (?) to view Restriction Code descriptions.



Personal Details

NOTE: If a current license, ID or permit does not exist, the Current License, ID and Permit Details section will only display the following: No Valid Credential

# 5.11 CDL MEDICAL CERTIFICATION DETAILS

# 5.11.1 CDL MEDICAL CERTIFICATE STATUS

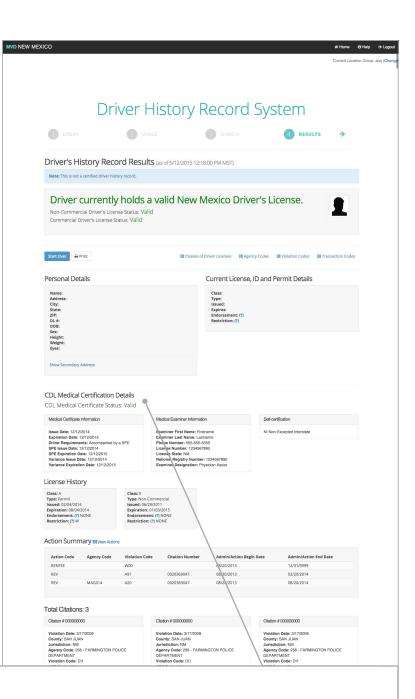
- 1. The CDL Medical Certificate Status displays in the color **GREEN** or **RED**.
- 2. The CDL Medical Certificate Status displays one of the following:
  - VALID
  - INVALID

**NOTE:** The CDL Medical Certificate Status will not display if the Self-Certification section displays one of the following:

- EA Excepted Intrastate
- EI Excepted Interstate
- NA Non Excepted Intrastate

### 5.11.2 MEDICAL CERTIFICATE INFORMATION

- 1. If applicable, the Medical Certificate Information section displays the following:
  - Issue Date
  - Expiration Date
  - Driver Requirements
  - SPE Issue Date
  - Variance Issue Date
  - Variance Expiration Date



#### **CDL Medical Certification Details**

CDL Medical Certificate Status: Valid

# Medical Certificate Information Issue Date: 12/12/2014 Expiration Date: 12/12/2015 Driver Requirements: Accompanied by a SPE SPE Issue Date: 12/12/2014 SPE Expiration Date: 12/12/2014 Variance Issue Date: 12/12/2015

Medical Examiner Information

Examiner First Name: Firstname
Examiner Last Name: Lastname
Phone Number: 555-555-5555
License Number: 1234567890
License State: NM
National Registry Number: 1234567890
Examiner Designation: Physician Assist.

Self-certification

NI Non-Excepted Interstate

#### **5.11.3 MEDICAL EXAMINER INFORMATION**

- 1. If applicable, the Medical Examiner Information section displays the following:
  - Examiner First Name
  - Examiner Last Name
  - Phone Number
  - License Number
  - License State
  - National Registry Number
  - Examiner Designation

#### **5.11.4 SELF-CERTIFICATION**

- 1. If appilcable, the Self-Certification section displays one of the following:
  - EA Excepted Intrastate
  - EI Excepted Interstate
  - NA Non Excepted Intrastate
  - NI Non Excepted Interstate

#### **5.12 LICENSE HISTORY**

#### **5.12.1 LICENSE HISTORY**

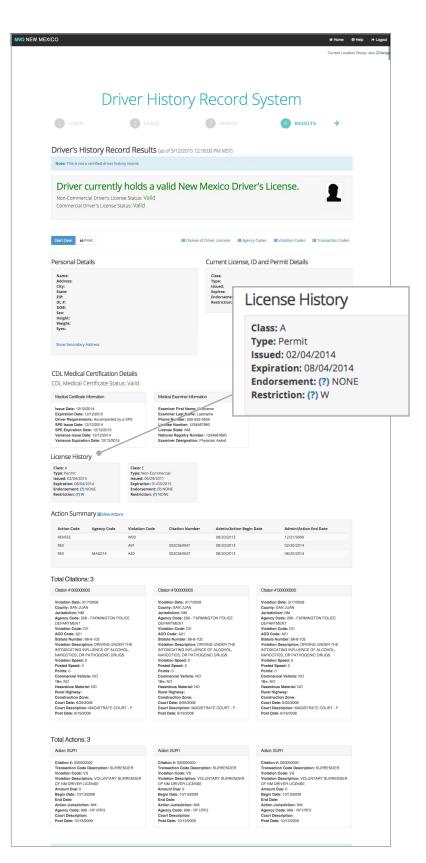
- 1. The License History section displays the following fields:
  - Class
  - Type
  - Issued
  - Expiration
  - Endorsement
  - Restriction

#### **5.12.1.1 ENDORSEMENT**

1. Click (?) to view Endorsement Code descriptions.

#### 5.12.1.2 RESTRICTION

1. Click **(?)** to view Restriction Code descriptions.



#### **5.13 ACTION SUMMARY**

#### **5.13.1 VIEW ACTIONS**

1. Click **VIEW ACTIONS** to be taken directly to the Total Actions section.

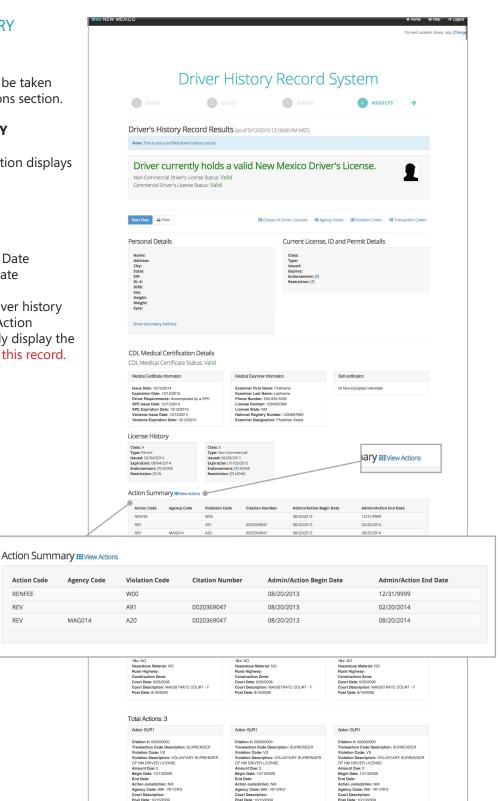
#### **5.13.2 ACTION SUMMARY**

- 1. The Action Summary section displays the following fields:
  - **Action Code**
  - Agency Code
  - Violation Code
  - Citation Number
  - Admin/Action Begin Date
  - Admin/Action End Date

**NOTE:** If actions for the driver history record do not exist, the Action Summary section will only display the following: No actions on this record.

Action Code

REV



#### 5.14 TOTAL CITATIONS

#### **5.14.1 TOTAL CITATIONS COUNT**

1. The Total Citations section displays the total number of citations that exists on the driver history record.

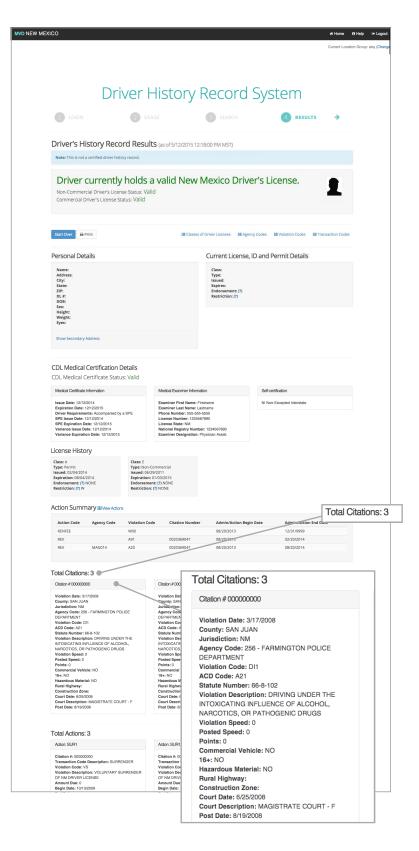
#### **5.14.2 TOTAL CITATIONS**

- 1. The Total Citations section displays the following fields:
  - Citation Number
  - Violation Date
  - County
  - Jurisdiction
  - Agency Code
  - Violation Code
  - ACD Code
  - Statute Number
  - Violation Description
  - Violation Speed
  - Posted Speed
  - Points
  - Commercial Vehicle
  - 16+
  - Hazardous Material
  - Rural Highway
  - Construction Zone
  - Court Date
  - Court Description
  - Post Date

**NOTE:** If citations for the driver history record do not exist, the Total Citations section will only display the following: No citations on this record.

**Total Citations: 0** 

No citations on this record.



#### 5.15 TOTAL ACTIONS

#### **5.15.1 TOTAL ACTIONS COUNT**

1. The Total Actions section displays the total number of actions that exists on the driver history record.

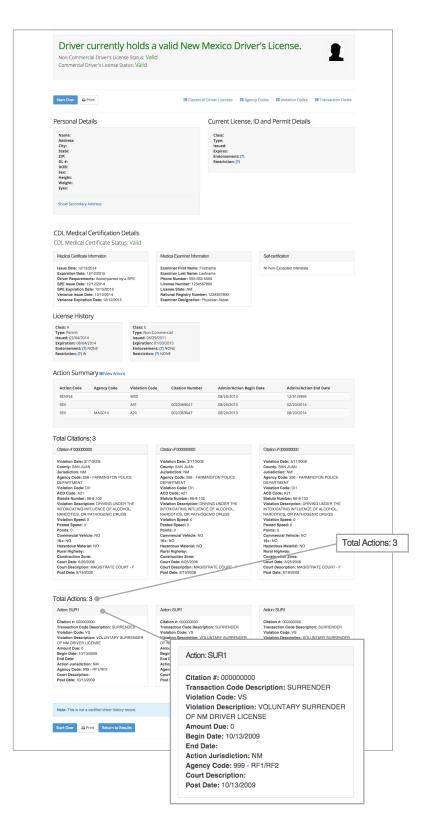
#### **5.15.2 TOTAL ACTIONS**

- 1. The Total Actions section displays the following fields:
  - Action Code
  - Citation Number
  - Transaction Code Description
  - Violation Code
  - Violation Description
  - Amount Due
  - Begin Date
  - End Date
  - Action Jurisdiction
  - Agency Code
  - Court Description
  - Post Date

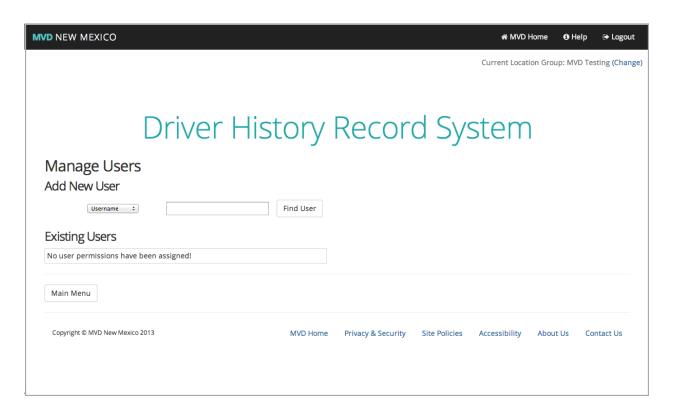
**NOTE:** If actions for the driver history record do not exist, the Total Actions section will only display the following: No actions on this record.

**Total Actions: 0** 

No actions on this record.



#### **USER MANAGEMENT**



This page is only visible to User Admins. User Admins can grant, edit, and remove user permissions from the specified location. The User Management page displays all users at the specified location. For guidance on managing users, refer to the Driver History Record System User Admin Guide.